



55 Water Street, New York, NY 10041
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Teachers' Retirement System of the City of New York Job Vacancy Notice

Civil Service Title: Summer College Intern
Level: 00
Functional Title: Summer Intern
(Member Management)
Title Code: 10234

Salary Range: \$15-\$15.50 (Hourly)
Location: 55 Water St. NY, NY
Department: Member Management

Job Description:

As of August 2, 2021, all new hires must be vaccinated against the COVID-19 virus, unless they have been granted a reasonable accommodation for religion or disability. If you are offered city employment, this requirement must be met by your date of hire, unless a reasonable accommodation for exemption is received and approved by the hiring agency.

****This summer the internship will be a combination of on-site and remote. As such, you must be able to travel to downtown Manhattan throughout the duration of the internship****

The Teachers' Retirement System of the City of New York (TRS) is a public pension fund that provides New York City educators with retirement, disability, and death benefits. TRS was established on August 1, 1917 and is one of the largest pension plan sponsors in the United States, with over \$100 billion in assets and over 215,000 active and inactive members, retirees and beneficiaries.

The Surveys and Research Analytics team in the Member Management Group needs assistance with a number of ongoing and planned research projects exploring the member experience, including multiple surveys, interviews and focus groups. The Summer Intern will assist the research team with:

- Administering surveys and conducting follow-up inquiries and/or interviews with respondents
- Moderating focus groups
- Performing data entry
- Maintaining data quality controls

Preferred Skills:

- Previous customer service experience strongly preferred.
- Previous experience collecting and recording data from the general public.
- Previous research experience.
- Self-starter who can take initiative and work in collaborations.
- Interest in psychology and/or neuropsychology data science or marketing preferred.

Must Haves:

- Must have a working laptop (Windows or Mac only) with updated anti-virus & internet security software
- Must have either a smart phone with a working camera or webcam on desktop/laptop
- Must have access to a reliable internet connection, (USB connection preferred, but not required)
- Quiet working area away from distractions (if working remotely)
- Capacity to read, understand, as well as follow oral and written guidelines
- Must be able to work independently or with small groups to get work/projects done
- Ability to acquire the skills to successfully work from home as needed

Minimum Qualification Requirements:

As of June of the Program year the prospective intern must be a student matriculated in a college or be a recent college graduate (winter/spring term of the Program year).

NOTE: Appointment to this title is only valid for the duration of the Program, June - August each year.

Residency Requirements:

New York City residency is generally required within 90 days of appointment. However, City Employees in certain titles who have worked for the City for 2 continuous years may also be eligible to reside in Nassau, Suffolk, Putnam, Westchester, Rockland, or Orange County. To determine if the residency requirement applies to you, please discuss with the agency representative at the time of interview.

EEO/Reasonable Accommodation and Diversity Statements:

At TRS we celebrate diversity and are committed to creating an inclusive environment for all employees. We are an Equal Opportunity Employer and do not discriminate based upon race, religion, color, national origin, ancestry, age, sex (including pregnancy, childbirth, or related medical conditions), sexual orientation, gender identity or expression, status as a protected veteran, status as an individual with a disability, or other applicable legally protected characteristics.

The Teachers' Retirement System of NYC offers reasonable accommodation during the application process for qualified individuals with disabilities. If you need assistance during the application or interview process and in completing new hire paperwork to accommodate a disability, please email requests to: HRInquiry@trs.nyc.ny.us. TRS also offers reasonable accommodation during employment in accordance with federal, state and local laws.

Qualified persons who have been certified as disabled and eligible to participate in 55-a program may apply. All applicants must meet the minimum qualification requirements.

To Apply: If interested, please apply using the following methods.

City Employees: Employee Self Service (ESS). www.nyc.gov/ess.

All Other Applicants: www.nyc.gov/careers/search.

Search for Job ID#: 528223

Dated: 4/18/2022 **Posted Until:** 5/1/2022

*Please note, this posting will no longer be visible after the removal date; save for future reference.